



**Legal Services Corporation
Summit on Outcomes, Performance Measures
and Quality Assessment**

June 21, 2003

**Harvard Law School
Morgan Courtroom, Austin Hall
Cambridge, MA**

Agenda

7:30 – 8:00 am	Continental Breakfast	
8:00 – 8:15 am	Welcome from LSC	Frank Strickland LSC Board Chair
	Welcome from Harvard University Law School Bellow-Sacks Access to Civil Legal Services Project	Jeanne Charn Clinical Director
8:15 – 8:30	Introductions	Hon. John Broderick (Summit Facilitator)
8:30 – 9:15	A Report on the Data-gathering phase of LSC's Outcomes Project	Colleen Cotter
9:15 – 10:45	An International Perspective on Performance Measurement	Lee Bridges Richard Moorhead Avrom Sherr Alan Paterson, Moderator
10:45 – 11:00	Break	
11:00 – 11:20	Presentation of Paper	Alan Houseman
11:20 – 11:40	Presentation of Paper	Jeanne Charn
11:40 – 12:00	Presentation of Paper	Melville De Miller
12:00 – 12:20	Presentation of Paper	Mary Asbury

