

**Legal Services Corporation**  
**Annual Technology Initiative**  
**Grant Conference**

**January 21-23, 2004**

**Radisson on the River**

**Austin, Texas**

**Where:** Austin, Texas

**When:** January 21-23, 2004

This is the fourth annual Technology Initiative Grant Conference. Again this year the conference will open a limited number of spaces, for a nominal fee to cover costs and food, to those who are not receiving TIG grants this year.

### **Who Should Attend?**

- All 2003 TIG Recipients
  - o (Required by your grant and all fees paid)
- Statewide Technology Coordinators
- Web Masters
- Web Content Coordinators
- Technology Advocates
- Technology Project Managers
- Program Executive Directors
- Anyone engaged in technology planning

### **Goal of the Conference**

To assist programs with implementing now, or in the future, technology initiatives for their programs, clients, or justice community.

### **How to Register**

Please contact Jennifer Bateman at LSC

By phone: 202.295.1541

By fax: 202.337.6813

By email: [batemanj@lsc.gov](mailto:batemanj@lsc.gov)

### **If You Are a TIG 2003 Recipient**

You will receive your registration form by mail with your grant award package. Please return the registration form and travel request form ASAP to Jennifer Bateman (contact information listed above). **All travel accommodations MUST be made through LSC.** Any reservations made otherwise will not be reimbursed.

## **Fees for Non-TIG 2003 Recipients**

Conference fee –

\$300.00 by January 9, 2004

(Includes breakfast and lunch each day, but **does not include** air or auto travel, hotel accommodations or any additional expenses). **Participants who are not current TIG recipients must make their own hotel accommodations and transportation arrangements.**

## **Conference Site**

The conference is being held at:

Radisson Hotel and Suites  
111 East Cesar Chavez Street  
Austin, TX 78701  
(512) 478-9611

## **Sponsoring an Event at the conference:**

If you are interested in sponsoring a reception, a lunch, or other event at the TIG conference – please contact:

Lisa Rosenberg  
Government Affairs and Public Relations  
Legal Services Corporation  
Phone: 202.295.1614  
Fax: 202.337.6519  
Email: [rosenbergl@lsc.gov](mailto:rosenbergl@lsc.gov)

## 2003 TIG Conference – Agenda

### **Tuesday, January 20, 2004**

2pm to 6pm – Conference Registration

7:00pm – Presenters’ Dinner (Presenters – please meet in the lobby at 7pm. If you arrive later than 7pm, check with the front desk for directions to the restaurant or call Jennifer at 202.306.5297)

### **Wednesday, January 21, 2004**

8am – 9:30am Breakfast / Registration

For conference attendees staying at the Radisson, a breakfast buffet will be provided in the hotel restaurant.

9:30am – 10am – Welcome Plenary

Welcome to the 2003 TIG Conference – Room: Austin 3

Frank Strickland – LSC Board Chair  
Randi Youells – VP for Programs

10am – 10:15am – Break

10:15 – 12noon

Collaborations Track –  
Room: Austin 3

Representatives will discuss how their organizations currently partner with other providers and how can legal services programs partner with them

Ron Smith – IRS  
John Zoltner – CTCnet  
Michelle Thomas – HUD

Website Track –  
Room: Austin 2

Probono.net Session  
Introduction/Orientation  
and Review of Platform –  
Advocate Sites

Allison McDermott –PBN

Website Track –  
Room: Austin 1

Kaivo Session  
Introduction/Orientation and  
Review of Platform –  
Advocate Sites

Ray Agostinelli - Kaivo  
Paul Agostinelli - Kaivo  
Judy Bennett – Kaivo

12noon – 1pm Lunch - Room: Austin 3

Open Source Roundtable - Room: Austin 1

1pm to 2:15

Collaborations Track –  
Room: Austin 3

Representatives will discuss how their organizations currently partner with other providers and how can legal services programs partner with them

Jenn Brandon - CVM  
Pam Gregory - Librarian  
Ben Hecht - One Economy

Website Track –  
Room: Austin 1 and 2

Statewide Web Site Evaluation –

Jennifer Bateman -LSC  
Bristow Hardin – LSC

2:15 – 2:30 Break

2:30pm – 3:45pm		
Collaborations Track – Room: Austin 3	Website Track – Room: Austin 2	Website Track – Room: Austin 1
Evaluations for Non Website Technology Projects And Introduction to the Evaluation Circuit Rider Project  Bristow Hardin – LSC Karen Horsch – Innonet	Recommended for advanced renewal and third year Web site grantees  Pro Bono Involvement in your Advocate Site  Allison McDermott – PBN Beth Kowalcyk – OSLSA Mark O’Brien – PBN Lisa Colpoys – ITC	Recommended for new and beginning renewal Web site grantees  Soliciting, Retaining and Getting the Most From Your Stakeholders  Randi Youells - LSC Jennifer Bateman – LSC David Raikow – PBN Sonia Montero – CILS
3:45pm – 4pm Break		
4pm – 5pm		
Collaborations Track – Room: Austin 3	Website Track – Room: Austin 2	Website Track – Room: Austin 1
Continued -  Bristow Hardin – LSC Karen Horsch – Innonet	Recommended for any states of Web site grantees  Reaching Untapped Networks  Christie Constantine – PBN Ayn Crawley – MLAN Pam Gregory – Librarian	Recommended for new and beginning renewal Web site grantees  Content Development, Protocols & Maintenance –  David Raikow – PBN Kate Bladow – MLS

**Thursday, January 22, 2004**

8am – 9am Breakfast

For conference attendees staying at the Radisson, a breakfast buffet will be provided in the hotel restaurant.

9am – 10am

Plenary Session - Room: Austin 3

Making the Virtual Real: Using the Web for Fundraising and Technology Planning  
 Matthew Bryant – LSC  
 Lindsay Bealko – Npower (technology planning)  
 Fred Waugh – Convio (online fundraising)

Circuit Rider Training –  
 Room: TBD (Circuit riders only)

10am – 10:15am - Break

10:15am – 12noon

Breakout 1 Room: Austin 3	Breakout 2 Room: Austin 3	Breakout 3 Room: Lone Star	Breakout 4 Room: Treaty Oak	Website Room: Austin 2	Website Room: Austin 1
Access  Discussion of strategies for technology advocates which will result in individual work plans  Gabrielle Hammond – NTAP Ellis Jacobs – LAS of Dayton Ben Hecht – One-Economy	Intake  Overview of implementing Unified CMS and hotlines, with a focus on specific issues of attendees  Kelly Shuptrine – VLAS Cheryl Nolan – LSC Tony White – Bay Area Legal Aid	Pro Se  Overview of issues on pro se efforts, such as selecting and prioritizing areas of law, working with Courts, and preparation for e-filing.  Lisa Colpoys – ITC Marc Lauristen – Capstone Bob Cohen - LASOC	Statewide Coordinators  Review of statewide planning manual to cover issues, with a focus on specific issues of attendees  Ed Marks - ABLE	PBN Template Enhancement Grant -  Allison McDermott - PBN	Kaivo Template Enhancement Grant -  Ray Agostinelli - Kaivo

12 noon to 1pm – Lunch (Room: Austin 3)

1pm to 2pm

Plenary Session - Room: Austin 3

Hot Docs Training and Next Steps

Marc Lauristen – Capstone  
 Paul Agostinelli - Kaivo

2pm to 2:15pm Break					
2:15pm to 3:45pm					
Breakout 1 Room: Austin 3	Breakout 2 Room: Austin 3	Breakout 3 Room: Lone Star	Breakout 4 Room: Treaty Oak	Website Room: Austin 2	Website Room: Austin 1
Access – Continued	Intake – Continued	Pro Se – Continued	Statewide Coordinators – Continued	Recommended for advanced renewal and third year Web site grantees  We launched!! Now what?: How to keep momentum for client sites  Allison McDermott – PBN Sue Encherman – NJP Su Sokol - LSNY Kathleen Caldwell – PTLA	Recommended for new and beginning renewal Web site grantees  Preparing for a Circuit Rider Visit  Christie Constantine - PBN David Raikow – PBN
3:45pm – 4pm – Break					
4pm to 5pm					
Breakout 1 Room: Austin 3	Breakout 2 Room: Austin 3	Breakout 3 Room: Lone Star	Breakout 4 Room: Treaty Oak	Website Room: Austin 1 & 2	
Access – Continued	Intake – Continued	Pro Se – Continued	Statewide Coordinators – Continued	Recommended for new and beginning renewal Web site grantees  How to Address Literacy, Translation, and other access barriers  Bristow Hardin – LSC Mindy Cherng – NTAP Christine Stoneman – DOJ	
6pm – 8pm					
Tour of the LBJ Library / Conference Reception (sign-up for bus transportation at the Registration Desk)					

**Friday, January 23, 2004****8am – 9am Breakfast**

For conference attendees staying at the Radisson, a breakfast buffet will be provided in the hotel restaurant.

**9am – 9:15am****Plenary Session – Room: Austin 3**

Remarks - LSC President, Helaine Barnett

**9:15am – 10am****Plenary Session - Room: Austin 3****Client Stories – How Technology made the Difference**

Honorable Gary L. Day, District Judge, Sixteenth Judicial District - Miles City, Montana,  
Pro Se Client Story Featured by Short Film

**10am – 10:15am - Break****10:15am – 10:45am****Plenary Session - Room: Austin 3****Future of Technology in Legal Services**

Richard Zorza – Consultant

**10:45am – 11:30am****Plenary Session - Room: Austin 3****Using GIS in your Program**

Gabrielle Hammond - NTAP

**11:30am – 11:45am – Break****11:45am – 12:15pm - Room: Austin 3****Plenary Session:****Demonstration/Training of Online Milestone Reporting System**

Joyce Raby – LSC

Jennifer Bateman – LSC

Glenn Rawdon - LSC

**12:15pm – 1:15pm – Attendee Lunch – Room: Austin 3****12:15pm – 1:30pm – Presenter Thank You Lunch – Room: Austin 1**